



FREZZH LIMITED

Refund Policy

("Policy")

June 26, 2022

Your access and use of the Services constitutes your agreement to be bound by these Policy. You understand and agree that the Service is provided on an AS IS and AS AVAILABLE basis as amended from time to time.

This Policy outlines the terms and conditions under which FREZZH LIMITED, a company duly organized and established under the laws of UK, bearing company registration number 13589219, and having its registered address at 27 Old Gloucester Street, London, England, WC1N 3AX ('FREZZH') will provide Services to the Customers. .

When paying by credit card, you can cancel your Purchase or Subscription Plan ("Plan") at any time within the first 14 days and receive a full refund. No questions asked!

If the first 14 days have ended and you feel you deserve a refund, email us at support@frezzh-ltd.co.uk to tell us why and we will review your request.

Refund Policy Details

- The 14 day trial period includes the first 14 days after upgrading your site from free to Plan. The 14 day trial period does not apply to renewal payments.
- The 14 day trial period is for Plan upgrades only.
- If you decide to cancel your Plan within the 14 day trial period, your plan will be canceled immediately and you will no longer be able to make use of our Plan features.
- Purchases made with SEPA aren't covered by our 14 day money back guarantee. You can contact your bank directly if you need to cancel the payment.
- If you are eligible for a refund, or partial refund, your credit card will be refunded automatically.

Additional Information



FREZZH LIMITED

- If you canceled within 72 hours of a purchase (during the trial period) it is likely that the transaction was canceled before the funds settled. If this is the case, instead of receiving a refund, the original charge(s) will drop away from your account within 20 business days.
- Please allow up to 20 business days for your refund to appear on your credit card statement.

FREZZH is not responsible for any bank charges, commissions or overdrafts. The only way to remove these charges is through direct negotiation with your bank.